## UK Fax 0-800-098-8203 eusupport@lifevantage.com

## **CUSTOMER APPLICATION**

*First Name and Last Name				*First and Last Name (Legal Name)				
*Birth Date (MM/DD/YYYY) (Applicant must be 18 years or older)				*Birth Date (MM/DD/YYYY) (Co-Applicant must be 18 years or older)				
Gender OF OM								
CUSTOMER CONTACT INFORMATI	ON							
Home Phone								
- Fax Number								
Applicant E-mail								
CUSTOMER BILLING ADDRESS			CUSTON	MER SHIPPIN	G ADDRESS (Le	ave blank if same	e as billing address)	
Address		*Address	;					
NROLLER INFORMATION (Your enrol		*Post Code troduced you to LifeVanta	under whor Sponsor. Yo	n you are placed. our enroller is able	If no one is listed, you to place you within	our enroller also	*Post C	
City  ENROLLER INFORMATION (Your enrol  Enroller Name	ler is the individual who inf		age.) PLACEM under whor Sponsor. Yo	n you are placed. ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place our enroller also 30 days.)	ement indicates the becomes your Place	
ENROLLER INFORMATION (Your enrol	ler is the individual who inf		age.) PLACEM under whor Sponsor. Yo	n you are placed. ur enroller is able nt Sponsor N	If no one is listed, you to place you within	ON (Your place our enroller also 30 days.)	ement indicates the becomes your Place	
ENROLLER INFORMATION (Your enroller Name  PRODUCT	Iler is the individual who int	troduced you to LifeVanta	PLACEM under whor Sponsor. You	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	
NROLLER INFORMATION (Your enrol inroller Name PRODUCT Protandim <sup>®</sup> Dual Synergizer™	ID#  NON- SUBSCRIP- TION PRICE	subscrip-	PLACEM under whor Sponsor. You Placeme	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	
INROLLER INFORMATION (Your enroller Name  PRODUCT  Protandim® Dual Synergizer™  Protandim® Nrf2 Synergizer™	ID#  NON- SUBSCRIP- TION PRICE £110	SUBSCRIPTION PRICE	PLACEM under whor Sponsor. You Placeme  SAVINGS £18	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	
Inroller Name  PRODUCT  Protandim® Dual Synergizer™  Protandim® Nrf2 Synergizer™  Protandim® NRF1 Synergizer™	ID#  NON- SUBSCRIP- TION PRICE £110 £45	SUBSCRIPTION PRICE	Placeme  SAVINGS  £18  £7	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	
PRODUCT  Protandim® Dual Synergizer™  Protandim® Nrf2 Synergizer™  Protandim® NRF1 Synergizer™	ID#  NON- SUBSCRIP- TION PRICE £110 £45 £66	SUBSCRIPTION PRICE  £92 £38 £55	Placeme  SAVINGS  £18  £7  £11	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	
PRODUCT  Protandim® Dual Synergizer™  Protandim® Nrf2 Synergizer™  Protandim® NRF1 Synergizer™  LifeVantage® Pro+  LifeVantage® Omega+	NON- SUBSCRIP- TION PRICE £110 £45 £66	SUBSCRIPTION PRICE  £92  £38  £55  £42	Placeme  SAVINGS  £18 £7 £11 £9	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	
PRODUCT  Protandim® Dual Synergizer™  Protandim® Nrf2 Synergizer™  Protandim® NRF1 Synergizer™  LifeVantage® Pro+  LifeVantage® Omega+  TrueScience® Beauty System	ID#  NON- SUBSCRIP- TION PRICE £110 £45 £66 £51 £42	SUBSCRIPTION PRICE  £92 £38 £55 £42 £35	Placeme  SAVINGS  £18  £7  £11  £9  £7	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	
PRODUCT  Protandim® Dual Synergizer™  Protandim® Nrf2 Synergizer™  Protandim® NRF1 Synergizer™  LifeVantage® Pro+  LifeVantage® Omega+  TrueScience® Beauty System  TrueScience® Facial Cleanser	NON- SUBSCRIP- TION PRICE  £110  £45  £66  £51  £42 £177	SUBSCRIPTION PRICE  £92 £38 £55 £42 £35 £147	Placeme  SAVINGS  £18 £7 £11 £9 £7 £30	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	
PRODUCT  Protandim® Dual Synergizer™  Protandim® Nrf2 Synergizer™  Protandim® NRF1 Synergizer™  LlfeVantage® Pro+  LlfeVantage® Omega+  TrueScience® Beauty System  TrueScience® Facial Cleanser  TrueScience® Perfecting Lotion	NON- SUBSCRIP- TION PRICE £110 £45 £66 £51 £42 £177 £32	SUBSCRIPTION PRICE  £92 £38 £55 £42 £35 £147 £27	Placeme  SAVINGS  £18  £7  £11  £9  £7  £30  £5	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	
PRODUCT  Protandim® Dual Synergizer™  Protandim® Nrf2 Synergizer™  Protandim® NRF1 Synergizer™  LifeVantage® Pro+  LifeVantage® Omega+  TrueScience® Beauty System  TrueScience® Facial Cleanser  TrueScience® Perfecting Lotion  TrueScience® Eye Serum	NON- SUBSCRIP- TION PRICE  £110  £45  £66  £51  £42  £177  £32  £44	SUBSCRIPTION PRICE  £92 £38 £55 £42 £35 £147 £27 £37	Placeme  SAVINGS  £18  £7  £11  £9  £7  £30  £5  £7	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	
ENROLLER INFORMATION (Your enrol	NON- SUBSCRIP- TION PRICE £110 £45 £66 £51 £42 £177 £32 £44 £44	SUBSCRIPTION PRICE  £92 £38 £55 £42 £35 £147 £27 £37	Placeme  SAVINGS  £18  £7  £11  £9  £7  £30  £5  £7  £7	n you are placed, ur enroller is able nt Sponsor N	If no one is listed, ye to place you within	ON (Your place pur enroller also 30 days.)	ement indicates the becomes your Place	



By signing and submitting this Application, I agree that LifeVantage or a party acting on its behalf may contact me by telephone using automated technology (e.g., an auto-dialer or pre-recorded messaging), text messaging or email. I consent and agree to LifeVantage contacting me in this manner at the telephone number(s) or email address that I provided above and as updated. I understand that my carrier's standard rates will apply for calls and text messages. I may opt-out from receiving text messages at any time by replying "STOP". I understand that my consent is not a condition of purchase. I consent and agree to the LifeVantage privacy policy when I sign and submit this Distributor Agreement.
Consent and Authorization to Use Personal Data
By checking this box and submitting the Application, I agree that LifeVantage or a party acting on its behalf (i.e. a third party) may collect personal data from me including my name, birth date, gender, address, mailing address, phone and fax numbers, sales data and banking information and transmit that information to its operations in the United States of America in an effort to support my LifeVantage account and execute the agreement (including managing distribution and ensuring commission payments). I understand that LifeVantage will transfer the aforementioned data to the United States of America in order to activate my account and execute the agreement. I consent and agree to LifeVantage transferring my data for this purpose. I understand and acknowledge that I may access and rectify my data as well as opt-out of having my data transferred at any time by contacting LifeVantage Compliance at ukcompliance@ lifevantage.com. I understand that by opting-out, LifeVantage may not be able to support my LifeVantage account and execute the agreement.
Payment Information
In an effort to protect your credit card information, we request that you do not write it on this form. Please provide a phone number where you can be reached, and indicate your preferred time of day for a customer support representative to call you to process your payment.
Best time to reach me:
Phone



## **CUSTOMER AGREEMENT TERMS AND CONDITIONS**

1. If you purchase products from LifeVantage through its online shopping basket, you do not need to complete a paper purchase order form to buy your products. The entire agreement between you and LifeVantage with respect to your product purchase ("Purchase Agreement" or "Agreement") will be evidenced by an electronic record of the purchase process. This electronic record serves as your acknowledgement that you consent to use an electronic record of your Purchase Agreement with LifeVantage instead of completing a paper purchase agreement and that you have read and agree to be bound by LifeVantage's Online Purchase Terms and Conditions of Sale ("Terms and Conditions").

During the online product order process, you are required to read and agree with all of the Terms and Conditions that form your Purchase Agreement with LifeVantage. LifeVantage encourages you to print and retain the Terms and Conditions for future reference. Should you wish to obtain a printed copy of the Terms and Conditions, you may download and print a version of the same from LifeVantage's Website. Otherwise, you may send a written request for those documents to LifeVantage or email eusupport@lifevantage.com. Your request must include your name, your identification number, if applicable, your mailing address and your email address. Upon receipt of such a request, LifeVantage will mail you the then-current version of these Terms and Conditions. There is no charge for this service.

By clicking on "I agree", you (i) agree and consent to contract electronically with LifeVantage to complete your online purchase of LifeVantage products, and (ii) acknowledge that you are entering into a legal Purchase Agreement and that you intend to be legally bound by this electronic agreement. If you do not wish to consent to contract electronically with LifeVantage, do not click on the "Finish to Order" button

- 2. I understand that as a LifeVantage Customer, I am eligible to purchase products at the Subscription price as long as I maintain an active monthly Subscription order. I understand that I may not sell, resell or distribute LifeVantage Products or participate in the Distributor Compensation plan.
- 3. I authorise LifeVantage to submit a charge for payment, from my credit or debit card as provided to LifeVantage, for my monthly Subscription purchase of products that is specifically identified in this application or as updated. I understand applicable shipping, handling and sales tax will be added to each order.
- 4. I understand that my first order will be processed and shipped within five (5) calendar days of LifeVantage's acceptance of my first order. Furthermore, I understand that periodic shipments of the product that I have ordered will occur without any further action by me. I understand that there will be approximately an interval of one (1) month between each shipment. I understand that applicable shipping, handling and sales taxes will be added to my Subscription order amount each month, based on the address to which my Subscription orders are sent and in accordance with the method of shipping I have selected, or as I update these. I authorise LifeVantage to add such amount to the amount charged to the credit or debit card as provided to LifeVantage.
- 5. I understand that if I wish to make changes to my Subscription order, I can do so by making the changes online in my Virtual Office (https://evo-lifevantage.myvoffice.com) or by contacting Customer Care at least three (3) business days prior to the next monthly Subscription date.
- 6. I understand that my Subscription order will remain in effect until I: (1) elect to modify it by submitting a new signed Subscription form; (2) contact Customer Care by calling 0-800-088-5488. or by emailing eusupport@lifevantage.com, or by writing to Attn: Customer Care at 9785 S. Monroe Street, Suite 400, Sandy, Utah 84070. Notice of cancellation must be received by LifeVantage at least three (3) business days prior to the monthly Subscription date; cancellation will become effective in thew month following the month in which my notice of cancellation is received by LifeVantage.
- 7. I understand that I may cancel my Subscription order within three (3) business days of the date of my submission of this application to LifeVantage and receive a full refund of any Subscription-related amounts charged to my credit or debit card for the initial Subscription order. Thereafter, refunds will be available as provided in accordance with LifeVantage's policies.
- 8. Products returned within thirty (30) days after the purchase shall receive a 100% refund, minus shipping and handling costs. Only unopened products shall be eligible for a refund, unless defective. Products must be in resalable and restockable condition in order to be eligible for a refund. Resalable is defined as a product still in its original packaging, with seals and wrapping in place. Any merchandise that is clearly identified at the time of sale as non-returnable, discontinued or as a seasonal item shall not be resalable. All returns must have a Return Merchandise Authorisation ("RMA") issued through Distributor Support. Customers are responsible for returning any products to LifeVantage within ten (10) business days of issuance of the RMA or said products will not be eligible for return. Please allow for up to twenty (20) days from the time that the product is received for the refund to be processed. If a shipment is refused, whether it is a Subscription or an order that has just been placed, LifeVantage will charge a £10.00 shipment refusal fee to the payment method on file.
- 9. I consent to LifeVantage, my Sponsor, Placement Sponsor and Upline contacting me using the telephone number(s), fax number(s), and/or email address(es) listed on my application or as updated. I consent to the disclosure of such information and information regarding my purchases from LifeVantage to my Sponsor, Placement Sponsor and Upline.
- 10. I understand that only one LifeVantage Customer or Independent Distributor account is allowed per person and only two per immediate household. Individuals of the same family unit may not enter into or have an interest in more than two LifeVantage accounts. A "family unit" is defined as spouses (as further defined below) and dependent children living at or doing business at the same address.
- 11. I understand that husbands and wives or common-law couples (collectively "Spouse(s)") who wish to have separate accounts must sign a separate agreement, and must have the same Sponsor. Any violation of this provision may result in the termination of one or both Spouse's accounts.
- 12. I understand that I may change my Sponsor or Placement Sponsor by having my Sponsor complete and submit a Change of Sponsor Request form, which will simply require my Sponsor's signature.
- 13. As a Customer, if my Sponsor does not complete a Change of Sponsor Request form, I may change Sponsors by voluntarily cancelling my Customer Account, remaining inactive and not operating any LifeVantage account for six (6) full calendar months. Following the six (6) month period of cancellation and inactivity, I may open a new Account under a new Sponsor as a Customer or as an Independent Distributor by submitting a new application to LifeVantage.
- 14. I understand that I may voluntarily cancel my Customer Account at any time by sending a request to LifeVantage Customer Care via email, fax or mail. If by mail or fax, the request must contain my name, shipping address and LifeVantage identification number. If by email, it must contain my name, shipping address, LifeVantage identification number and come from the email account on record.
- 15. I understand that LifeVantage may amend the Customer Agreement. I agree to be bound by all such amendments and that my only remedy for not accepting such amendments is to immediately terminate this Agreement. My placing an order or accepting an order after publication of any amendment will constitute my acceptance of the amended Agreement.

Insufficient Funds and Declined Credit LifeVantage reserves the right to assess a reasonable charge for any electronic funds transfer returned unpaid by your bank. Thereafter, LifeVantage reserves the right to deny your request to order products online through the Electronic Cashier's Cheque Programme. In the event that your credit card charge is declined, your order will not be accepted.

Back Order Policy As a general rule, LifeVantage will not back order out-of-stock items. However, LifeVantage may back order Subscription Order items, if necessary.

Shipping Discrepancies If you fail to notify LifeVantage of any shipping discrepancy or damage within thirty (30) days of shipment, you may lose your right to request a correction.

LifeVantage warrants the quality of its products and shall exchange any defective product.

These Purchase Terms and Conditions and your Purchase Agreement represent the complete agreement between you and LifeVantage with respect to your online product purchase, and supersedes all prior or contemporaneous agreements or understandings, whether oral or written.

By signing and submitting this form and payment for my Customer order, I am applying to become a LifeVantage Customer. I acknowledge that I have read and agree to the Terms and Conditions on the front and back of this Agreement.

Applicant Signature	Co-Applicant Signature (if applicable)
Printed Name of Applicant	Printed Name of Co-Applicant (if applicable)



Revised 11/05/2018